



## TRIKKE RETURN POLICY

If for any reason you are not completely satisfied with your phone or online purchase (from [www.trikke.com](http://www.trikke.com)), you may return it for a refund (cost of goods less shipping costs) within 30 days of receipt.

If you received free shipping on your order, the cost of shipping will be deducted from the refund.

We do not accept the return of items purchased directly from a retail location or other websites. Items purchased on our website may not be returned to any retail location.

Items must be returned in their original condition and packaging box and sent via a traceable carrier such as UPS or USPS.

Customer is responsible for all return shipping costs. Trikke.com is not responsible for lost or damaged packages. A 15% restocking fee will be applied to all unused returns and a 30% restocking/refurbishing fee will be applied to all used returns. The shipping and handling fee is not refundable.

Also we do not accept returns on all wearable items such as helmets, gloves.

Please email us to [returns@trikke.com](mailto:returns@trikke.com) in order to request an RMA. Please include the original invoice with your return and the RMA number must be noted on the outside of the package. Please allow 2 weeks for processing returns. After obtaining an RMA number, please make sure you include all accessories, manuals, parts that come in the box, product perfectly wrapped and padded inside. Please do not add any styro-foam peanuts and ship it with a tracking number to:

**Trikke.com**  
**Attn: Returns Dept**  
**RMA#**  
**85 Industrial Way, Ste F**  
**Buellton., CA 93427**